

Data confidentiality principles

From 1 November 2024

Resilience of Health Care Systems (hereinafter referred to in the text as – “the organiser” or “we”) values your privacy highly and considers it to be very important. In this description of the principles of confidentiality, we have formulated an insight into how we collate and process your personal information (hereinafter referred to in the text as – “personal data”) that you have provided to us.

These confidentiality principles apply to persons who have provided their personal data, using the registration form (hereinafter – “registration form”), which is available on the website: www.healthresilience.eu. This also applies to event participants, media representatives, speakers or moderators, who have done this with the purpose of attending or watching our organised event.

A. For what purpose do we collate and process your personal data?

We collate and process your personal data for the following purposes:

1. Registration and visit

In order for you to be able to register and attend the events we organise, we process your personal data obtained from the registration form for identification and registration purposes. Personal data processing is necessary so that we can perform the required measures before concluding the agreement regarding your participation in the event, or regarding the provision of our live broadcast service, as well as to fulfil our mutual contractual obligations.

If you want to include such information on the registration form, you may inform us about your nutritional choices. We will use this information to fulfil your requests sensibly. This personal data processing is based on our undertaking to ensure the satisfaction and well-being of participants, speakers and moderators.

2. Information about speakers and moderators

If you are a speaker or moderator at our event, we process your personal data, in order to fulfil our mutual contractual relations. In order for you to be able to register for and take part in the event, your personal data is collated using the registration form. Moreover, your personal data may be published for information purposes on our official website (www.healthresilience.eu), our social media profiles (Facebook, LinkedIn, X) and our printed advertising materials (brochures).

3. Event photography and video

We record what happens at our events in photographs and on video, which we share on our website (www.healthresilience.eu) and social media platforms (Facebook, LinkedIn, X). This helps us to inform the public about our work, and to make our events more interesting. If you find it unacceptable that we use images in which you are visible, just let us know, and we will make sure that they are not included in our future publications.

B. What personal data do we collect and process?

For **registration and visit** purposes, we process the following personal data:

1. title, prefix;
2. name and surname;
3. e-mail address;
4. institution (workplace or representative office) or media outlet;
5. position;
6. country;
7. as you choose - choice of meal.

The following personal data may be included on our websites (www.healthresilience.eu), social media profiles (Facebook, LinkedIn, X) and printed materials:

1. title, prefix;
2. name and surname;
3. position;
4. institution or workplace represented;
5. biography, publication;

6. information about education, experience, areas of competence;
7. photos and/or video materials.
8. as you choose - choice of meal.

During the event, we create **photos and videos**, and as a participant or media representative, you may appear in these materials. We publish such materials on our website and social media profiles (Facebook, LinkedIn, X).

If you wish to contact us **on social media**, you can share your additional contact information using these platforms.

If you have given us permission, we may use your name, recent and upcoming posts, as well as any other information you have shared on your social media profile or news feed, for the sole purpose of keeping touch and communicating with you.

We use your name and surname in addition to your e-mail address to send you **news and announcements** about similar events we organize. This practice is subject to your consent or we do it when it meets our legitimate interests. You have the opportunity to withdraw your consent or object to the processing of your personal data at your discretion.

C. Third party access to your personal data and data forwarding

When you register for an event, using the registration form, your personal data, as specified in the registration form, is processed by us and the Platform service provider, data processor Sanity US Inc. ("Sanity"). Sanity collects and uses your personal data in strict compliance with the legal parameters set out in the Norwegian Data Protection Act, the EU General Data Protection Regulation No. 2016/679 and the UK General Data Protection Regulation (hereinafter jointly referred to as the "GDPR"), which is incorporated into Norwegian legislation, as well as applicable US data protection laws, including, but not limited to, the California Consumer Privacy Act ("CCPA").

Moreover, the use by Sanity US Inc. of personal data collected through the registration form is strictly confined to providing the registration form service to us. For any other personal data processing activities carried out by Sanity US Inc., e.g. regarding cookies, tracking, marketing and advertising, which do not fall within the processing purposes

mentioned in this policy, please refer to the privacy policy of Sanity US Inc.: <https://www.sanity.io/legal/privacy>.

If you are a speaker or moderator at our event and you need help with travel and accommodation, we may need to share your personal data. In other words, we would share it with flight and travel agencies, hotels and similar travel-related service providers in order to arrange your participation in our event and stay in the country. We only do this if we are confident that these entities have implemented measures that provide a level of data protection equivalent to that stipulated in EU data privacy legislation.

If you would like to receive comprehensive information about who receives your personal data, please contact us. You may submit such a request by contacting us in accordance with the information provided below.

D. How long do we store your personal data?

We store your personal data only for as is necessary for the purposes for which this personal data is collected.

We store the personal data of participants and media representatives who have registered and attended our event for 12 months after the event. Photos and videos from the event, which may contain the personal data of participants or media representatives, are stored and shared publicly on our website (www.healthresilience.eu) and social media profiles. You are entitled to object to such data processing, and we will do all we can to comply with your wishes. We store the personal data of speakers and moderators who have registered and participated in our events for 12 months after the event. This does not apply to personal data in documents that must be stored for longer due to legal requirements or are collected for purposes related to legal requirements. Information about speakers and moderators, e.g. their education and professional experience, areas of expertise, publications, photos and videos, is publicly available on our website (www.healthresilience.eu), social media profiles and printed materials. You are entitled to object to certain personal data processing activities, and we will do all we can to comply with your wishes.

We store the personal data you provide regarding links to social networks for as long as these connections are active and until such time as you withdraw your consent or unsubscribe. If you decide to withdraw your consent or unsubscribe, all personal data used for these purposes will be deleted immediately.

E. Your data protection rights

You are entitled to withdraw your permission for the processing of your personal data at any time. As soon as you do this, this rescindment will apply to all subsequent personal data processing activities.

Moreover, you have the following rights:

Access rights: you are entitled find out whether personal data processing connected to you is being conducted, including what personal data is at our disposal. Moreover, you can request more specific information about the nature of such processing.

Rights to correction: we are obliged to correct all inaccuracies in your personal data and, if necessary, to augment missing information.

Rights to deletion: we are obliged to delete your personal data, if you request this, and in special situations.

Rights to restriction of processing: in certain situations, we must restrict the usage of your personal data in accordance with your request.

Rights to data portability: you are entitled to receive your personal data that is at our disposal in structured, widely used and machine-readable albeit only in certain circumstances.

Rights to object: if we process your data, based on our lawful interests, you are entitled to object to the use of your personal data for such goals. You may object to the use of your personal data for direct marketing purposes at any time, and we will stop doing this.

You are entitled to submit a complaint to the state data protection supervisory body.

Our contact information

If you have any questions or request in relation to this confidentiality policy or the use of your personal data, please contact us. You can find our contact information below:

hello@healthresilience.eu